

RMA Number/Repair Order _____

Clean Earth Technology, Inc.

445 Long Point Road

North Ferrisburgh, VT 05473

Phone: (802) 425-3710 Fax: (802) 425-2896

Customer Name and Address:

Date: _____ CET Contact: _____

Type of Unit: _____

Serial Number: _____

Phone Number: _____

Cust. Contact Name: _____

Fax Number: _____

Product Pumped: _____

Email Address: _____

System Decontamination Date: _____

Decontamination Procedures Used: _____

Reason for Return: _____

Signed: _____

Clean Earth Technology, Inc. Environmental Equipment Return Policy

This policy refers to **any equipment or parts** being returned to Clean Earth Technology (CET), whether:

- Customer Owned, Leased, or Rented
- In Warranty or Out of Warranty

NO equipment or parts should be shipped to CET without first contacting our service department for a **Return Materials Authorization Number (RMA)**. Contact our service department at **(802) 425-3710** to be assigned an RMA number.

- CET reserves the right to refuse delivery of any equipment without a **CET RMA number** clearly displayed on the exterior of the package(s).
- CET reserves the right to refuse delivery of any equipment improperly decontaminated.
- CET reserves the right to add a fee of \$500.00 to the repair invoice of any equipment or parts not decontaminated to the satisfaction of CET.

Environmental Equipment Return Requirements

- All Equipment must be thoroughly cleaned, purged of product and decontaminated prior to shipment to CET. **NOTE: CET recommends the use of Personal Protective Equipment, Level C or D, as defined in OSHA 29 CFR 1910.120.**
- Any equipment or parts shipped to CET must include the following documentation:
 - **CET RMA/Repair Order Form** (copy above) completed by customer.
 - Description /name of **product pumped**.
 - **Reason** for Return
 - The **CET RMA Number** clearly marked on the outside of **ALL** packages and paperwork.
- **If the returned system is a Magnum Spill Buster, control box must be shipped separately from the Auto Seeker/Probe to avoid damage en route.**